



ea NEWS

an extension of your practice ®

WINTER 2025

65

65 years of Excellence
in Endodontics

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Celebrating 65 Years with the return of our newsletter.

As we welcome the new year, we are thrilled to reaffirm our unwavering commitment to providing exceptional care for our patients and the referring dentists who place their trust in us daily. In honor of our remarkable 65th anniversary, we are delighted to announce the return of our quarterly newsletter! This cherished tradition has long served as a platform for sharing insightful articles, important updates, and the latest news in the field of endodontics. For your convenience our newsletter is now virtual, so you can come back and reference our articles at any time. We look forward to sharing valuable content that enriches your experience with us. Here's to a vibrant and successful 2025 together!

Our Newsletters are Back!

Office Spotlight

Enjoy some exciting updates from our office locations.

Waterford Dental Assistant celebrates 28 years with EA

Dental assistant Mia Junek recently celebrated her 28th Work Anniversary. Mia's dedication to her role makes her a cornerstone at our Waterford office. She embodies the very essence of reliability and service excellence that we pride ourselves on. So, let's raise a virtual toast to Mia – a shining example of how devotion to patient care can make a positive difference. Thank you Mia! Congratulations on 28 years!



Our Clinton office has something to celebrate!

Dr. Nikeeta Patankar and her husband have welcomed a healthy baby boy!

Welcoming the newest ray of sunshine into their lives, baby boy Arin Bhide was born on 12/18/2024 at 11:26am. "He has just fit in perfectly and his big sister Aaira, has continued to once again make me beam with pride! She is so proud to have him and is absolutely in love with him just as we are ❤️" says Dr. Patankar. Congratulations on your beautiful baby boy!



Quote of the Quarter

"The new year stands before us, like a chapter in a book, waiting to be written. We can help write that story by setting goals." — Melody Beattie

Endo Central - The Team Behind Our Teams

Did you know behind the scenes, we have a fantastic team of dedicated professionals working tirelessly in operations, billing, marketing, and beyond? With every improvement we make, we are working to ensure that our offices are supported, which means **better patient experience and top tier communication with our referring doctors.**

We want every patient experience to be a great one. Our operations team continues to employ top-notch professionals across all locations and supports them in their training. Our goal is to provide the highest standards of care and service. We are also making ongoing improvements to our technological platforms. We're particularly excited about the innovative enhancements within our Practice Management Software (PMS), which will ultimately improve our scheduling, follow-up and reporting capabilities.



EA Central 2025

Top Left: Brianna Washington -Insurance Billing Coordinator
Top Right: Lauryn Bougie-Practice Operations Manager
Bottom Left: Danielle Hayworth-Corporate Trainer
Bottom Center: Ashley Kurpinski- Insurance Specialist
Bottom Right: Tara Worthy-Marketing Specialist
Not Pictured Debbie Ledford- Insurance Billing Coordinator

Our billing team is on a mission to transform the financial experience for our patients, proving that we're not just crunching numbers—**we're helping patients!** With our proactive approach, we're here to ensure that claims are processed smoothly and efficiently, because timely and accurate billing isn't just our job, it's our commitment. We support our offices by following up on claims and providing the information needed to turn potential headaches into seamless solutions.

Our marketing department is super excited to ramp up our connection with you! We're all about adding extra value by keeping our amazing referring doctors in the loop with the latest EA news, and trust us, you won't want to miss out on upcoming events. So, keep an eye out for our quarterly newsletters and invitations.

We want to hear from you! If we can improve in any way, or if you have questions or concerns etc. please email us at: info@endocentral.com



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Thanks

FROM ALL OF US AT EA

Endodontic Associates, founded in 1960, has a rich history rooted in a steadfast commitment to delivering exceptional, personalized endodontic care. As we proudly celebrate our growth: nine conveniently located offices, our team of 14 highly skilled Endodontists, and a dedicated staff of over 50 professionals, we reflect on the journey that has brought us to this remarkable point and recognize we could not have done it without you.

Thank you for entrusting us with your patients.

Looking Forward to a Successful 2025!